

Automotive Training Centre (ATC) Surrey

Orientation Program for ATC Students

1. Introduction

The Automotive Training Centre (ATC) Surrey welcomes international students from around the world. Our orientation program is designed to help students adapt to life in Canada, understand institutional expectations, and connect with essential services that support both academic and personal success.

2. Purpose of the Orientation

The orientation program provides international students with the knowledge and tools needed to transition successfully into academic and community life in British Columbia. It ensures that students are informed about institutional policies, safety, housing, health care, and local culture.

3. Orientation Components

The orientation program is divided into the following modules to ensure a comprehensive introduction to studying and living in Canada:

- **Pre-Arrival Module:** Includes travel planning, visa information, insurance, packing tips, and contact details for ATC Surrey.
- **Welcome and Campus Orientation:** Introduces key staff, instructors, and student services; includes a campus tour and overview of facilities.
- **Housing and Living in BC:** Covers finding accommodation, tenancy rights, budgeting, and transportation options.
- **Health and Safety:** Provides information about medical insurance, emergency procedures, and mental health support.
- **Academic Success:** Outlines attendance policies, grading systems, classroom expectations, and available tutoring or ESL support.
- **Community and Cultural Integration:** Helps students understand Canadian customs, communication styles, and multicultural engagement opportunities.

4. Orientation Delivery Methods

- **In-Person Sessions:** Conducted at the ATC Surrey campus prior to the start of classes, with opportunities to meet staff and peers.
- **Online Resources:** Accessible through the ATC website for pre-arrival preparation, including downloadable handbooks and checklists.
- **Recorded Sessions:** Available for students who are unable to attend live sessions due to travel or time differences.
- **Email and Virtual Support:** Continuous communication with the Student Services team for follow-up and individual guidance.

5. Orientation Checklist for International Students

Before Arrival:

- Review your Letter of Acceptance and study permit details.
- Arrange temporary or permanent housing near ATC Surrey.
- Purchase health insurance coverage.
- Prepare travel documents and contact information.
- Attend online pre-arrival information session (if available).

Upon Arrival:

- Attend the in-person orientation session.
- Obtain your student ID and login credentials.
- Review course schedules and class locations.
- Learn about emergency contacts and safety procedures.
- Connect with Student Services for support and resources.

7. Support Services for International Students

ATC Surrey's Student Services team provides ongoing assistance to ensure international students have a smooth transition. Support includes housing guidance, academic advising, career development, and cultural adjustment resources.

Contact Information:

Email: info@autotrainingcentre.com

Phone: 604-635-2222

Address: 12160 88 Avenue, Surrey, BC V3W 3J2

8. Policy Reference

This orientation program aligns with the requirements of the British Columbia Education Quality Assurance (EQA) Code of Practice, which mandates institutions to provide clear pre-arrival and orientation information for international students and make it accessible online.